

# Access Membership Form

## Application Form



We are committed to making Opera North's work accessible to all and want to ensure that everyone can enjoy a high-quality theatre experience. If you have any access requirements, you can now sign up to our Access Membership Scheme. The information you supply will help us to find you appropriate seats quickly and easily. It will also enable you to book online for Opera North performances in Leeds Grand Theatre and the Howard Assembly Room.

### **The following services and facilities are available to members:**

- Essential companion ticket at no additional cost if you require accompaniment inside the auditorium throughout the performance.
- Ability to book seats online, including wheelchair spaces, with relevant discounts.
- Ability to book online for sign interpreted performances in the correct reserved seating area for a good view of the signer, and for audio described performances to receive the best signal to the headsets.

**Title**

**Name**

**Address**

**Telephone Number**

**Email**

**Preferred method of contact:**

Telephone

Email

Post

**Name of ticket purchaser (only complete if different from above)**

**Title**

**Name**

**Address**

**Telephone Number**

**Email**

**Preferred method of contact:**

Telephone

Email

Post

## Seating requirements

Please tick the boxes which describe your seating requirements.

Wheelchair space

Powered wheelchair

Manual wheelchair

Accessible seat for wheelchair transfer

Seating area closest to toilet facilities

Seat with extra legroom

Aisle seat

Aisle on right

Aisle on left

No preference

Seat near the stage

Space for assistance dog

Level access only – no steps

Keep an empty seat next to mine (available for Relaxed/Dementia Friendly performances only)

Other – please give details:

In the event of an emergency, I would require assistance from theatre staff to exit the building.

## **Essential companion**

Customers unable to attend a performance or event without a personal assistant or companion are entitled to a free essential companion ticket. A free essential companion ticket may not be offered for Howard Assembly Room performances which are exclusively for access customers, where all seats are sold at a subsidised rate.

The essential companion must be able to assist the person they are caring for to access the theatre and its facilities, remaining with them to ensure their wellbeing and comfort. They must be able to assist the person they are attending with to leave the building in an emergency

I require assistance inside the auditorium in order to access a live performance.

## **Accessible performances**

*Please tick the boxes of the performances you are interested in.*

Audio Described performances

Audio Notes

Touch Tours

Signed performances

Captioned performances

Relaxed and Dementia Friendly performances

## **Other discounts**

Please tick the boxes of any discounts you qualify for:

Pension Credit

Universal Credit

Income Support

Attendance Allowance

Leeds Card Extra

Disability Living Allowance (DLA)/Personal Independence Payment (PIP)

## Terms and Conditions

Membership is open to anyone who is restricted in their ability to access the services provided by Opera North, as defined by the Equality Act 2010. Members who intentionally give false information will be removed from the Access Membership Scheme.

The Access Membership Scheme will be reviewed as/when appropriate.

## Signature

I am happy for my information here to be shared with the Leeds Grand Theatre for its Access Membership Scheme

Signature:

Date:

## Returning this form to us

Either complete this form and attach to an email to [boxoffice@operanorth.co.uk](mailto:boxoffice@operanorth.co.uk),

or post it to **Opera North Box Office, 46 New Briggate, Leeds LS1 6NU.**

If you have any feedback or queries, or need any assistance completing the form, please call us on **0113 223 3600.**